

**COURSE 336**  
**PERFORMANCE ANALYSIS**  
**P.G. HARRISON**  
**Coursework 3**  
**03/02/2006**  
**Assessed**  
**due date: see CATE**

A small shop has space for one customer only. If the shop is empty, then in the next time-unit, either a customer arrives with probability  $\alpha$  or the shop remains empty. If a customer has arrived, then the shop is full, and could either stay full in the next time-unit or the customer could leave the shop empty with probability  $\beta$ .

1. Describe the behaviour of the shop as a Discrete Markov Chain with two states 1, 2 representing the two states of the shop: empty and full. Define the one step probability matrix  $\mathbf{Q}$ .
2. Write down the state probability at time 0, assuming that initially the Markov Chain is in the state empty. Calculate  $q_{12}^{(2)}$  and  $q_{11}^{(2)}$ .
3. Write down the state probability at time 0, assuming that initially the Markov Chain is in the state full. Calculate  $q_{12}^{(2)}$  and  $q_{11}^{(2)}$ .
4. Given the matrix  $M = \begin{pmatrix} 1 & \alpha \\ 1 & -\beta \end{pmatrix}$  show that  $\mathbf{Q}M = M \begin{pmatrix} 1 & 0 \\ 0 & \omega \end{pmatrix}$  where  $\omega = 1 - \alpha - \beta$ . Hence show that, for  $n \geq 0$

$$\mathbf{Q}^n M = M \begin{pmatrix} 1 & 0 \\ 0 & \omega^n \end{pmatrix}.$$

5. Verify that the inverse of the matrix  $M$  is  $\frac{1}{\alpha+\beta} \begin{pmatrix} \beta & \alpha \\ 1 & -1 \end{pmatrix}$ . Then show that:

$$\mathbf{Q}^n = \frac{1}{\alpha + \beta} \begin{pmatrix} \beta + \alpha\omega^n & \alpha(1 - \omega^n) \\ \beta(1 - \omega^n) & \alpha + \beta\omega^n \end{pmatrix}.$$

6. If  $-1 < \omega < 1$  and  $\mathbf{Q}^\infty$  is the limit of  $\mathbf{Q}^n$  as  $n \rightarrow \infty$ , show that the rows of  $\mathbf{Q}^\infty$  are the same  $p = (p_1, p_2)$  and satisfy  $p = p\mathbf{Q}$ .

For which values of  $\alpha, \beta$  does  $\mathbf{Q}^n$  not converge  $n \rightarrow \infty$ ? What property does the Markov chain exhibit? What is the significance of case  $\omega = 1$ ?